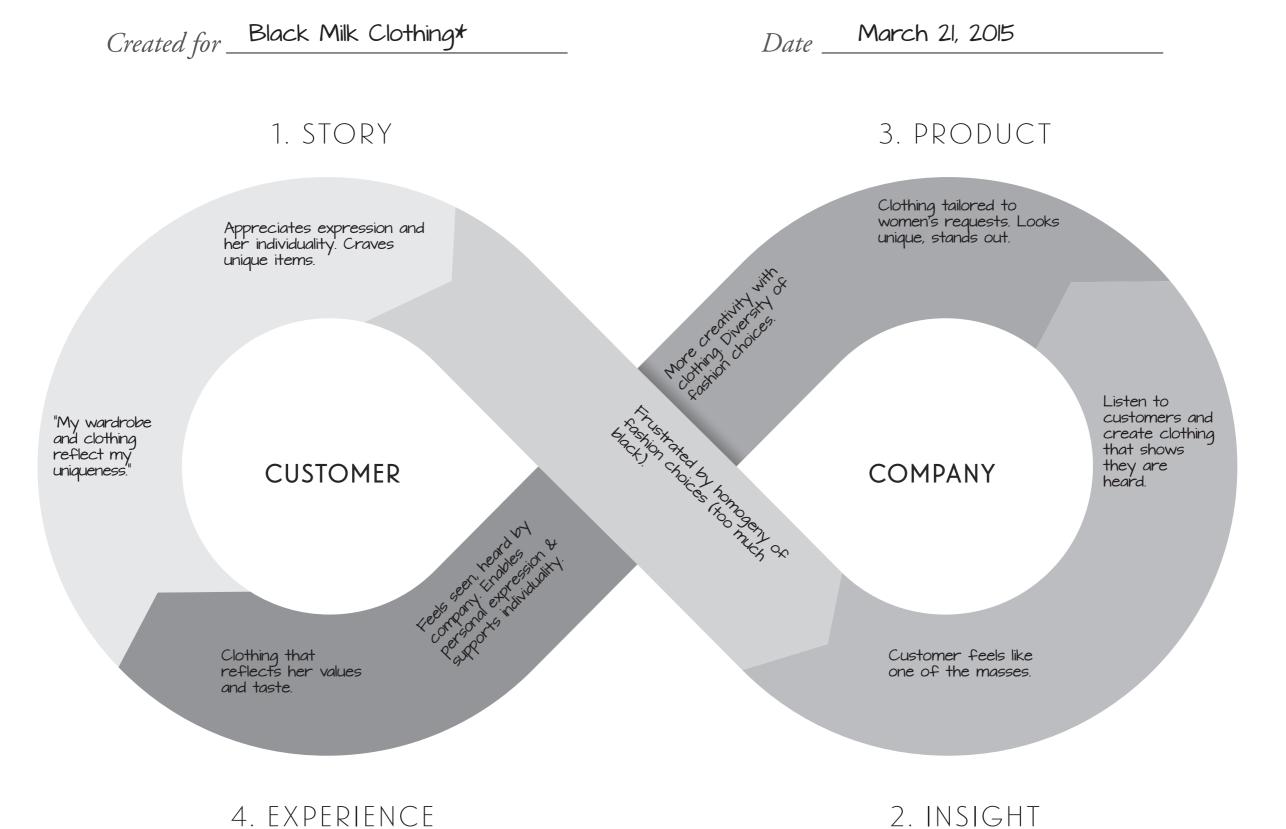


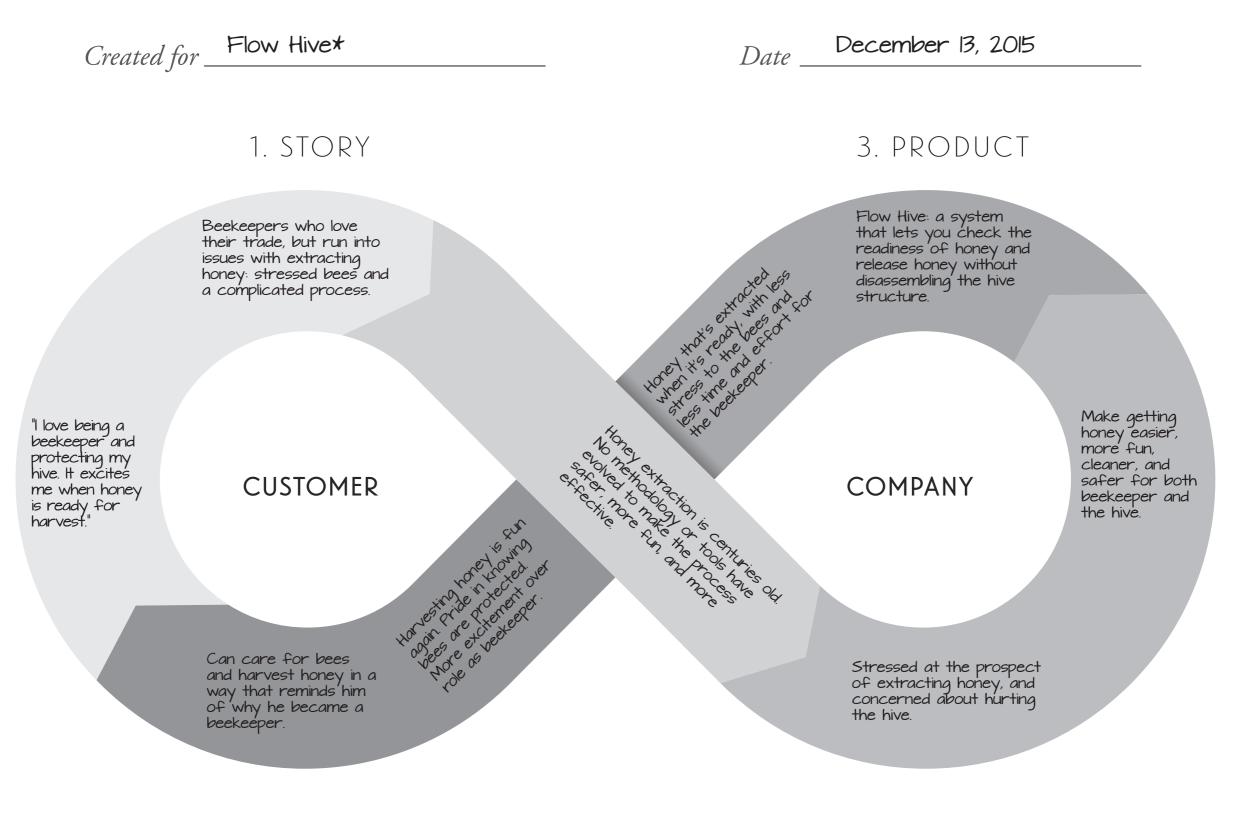
4. EXPERIENCE



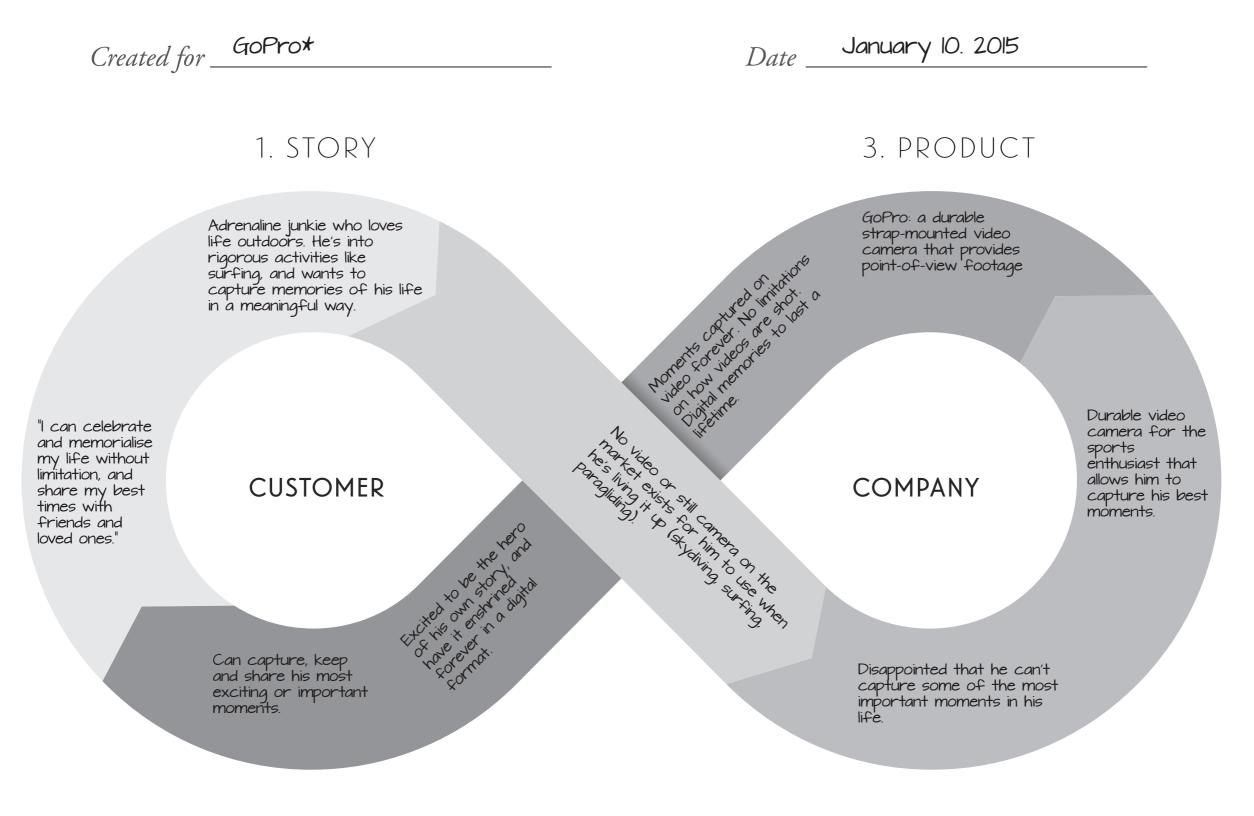
Date ___September 6, 2015 Created for __Canva* 1. STORY 3. PRODUCT Intuitive graphic design tools that empower users to experiment and create. Creative entrepreneur without a design team. Wants to design things for use on blogs and social media. Democratise graphic design. "I can create. I can be a designer." **CUSTOMER COMPANY** Aspirational and pro-fessional desires are Design is easy, accessible. unfulfilled.

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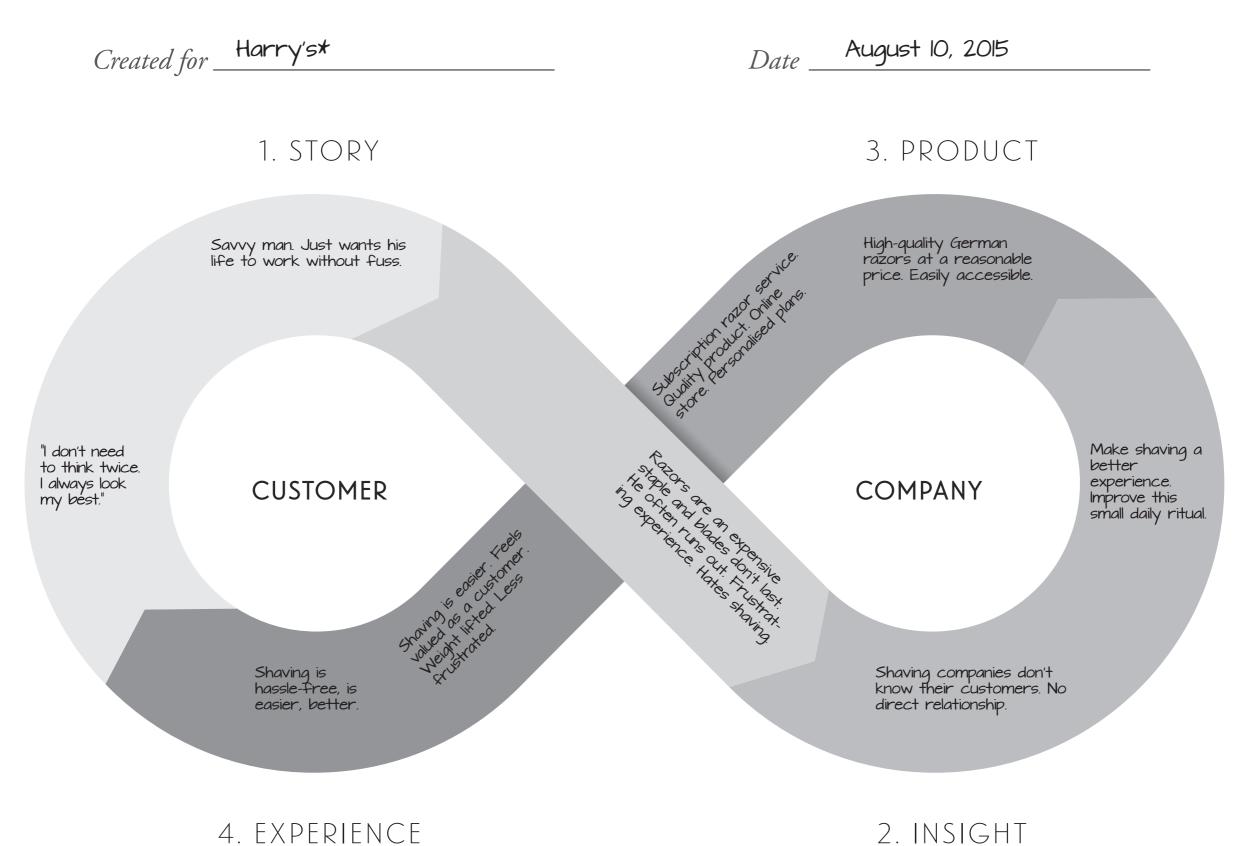
4. EXPERIENCE



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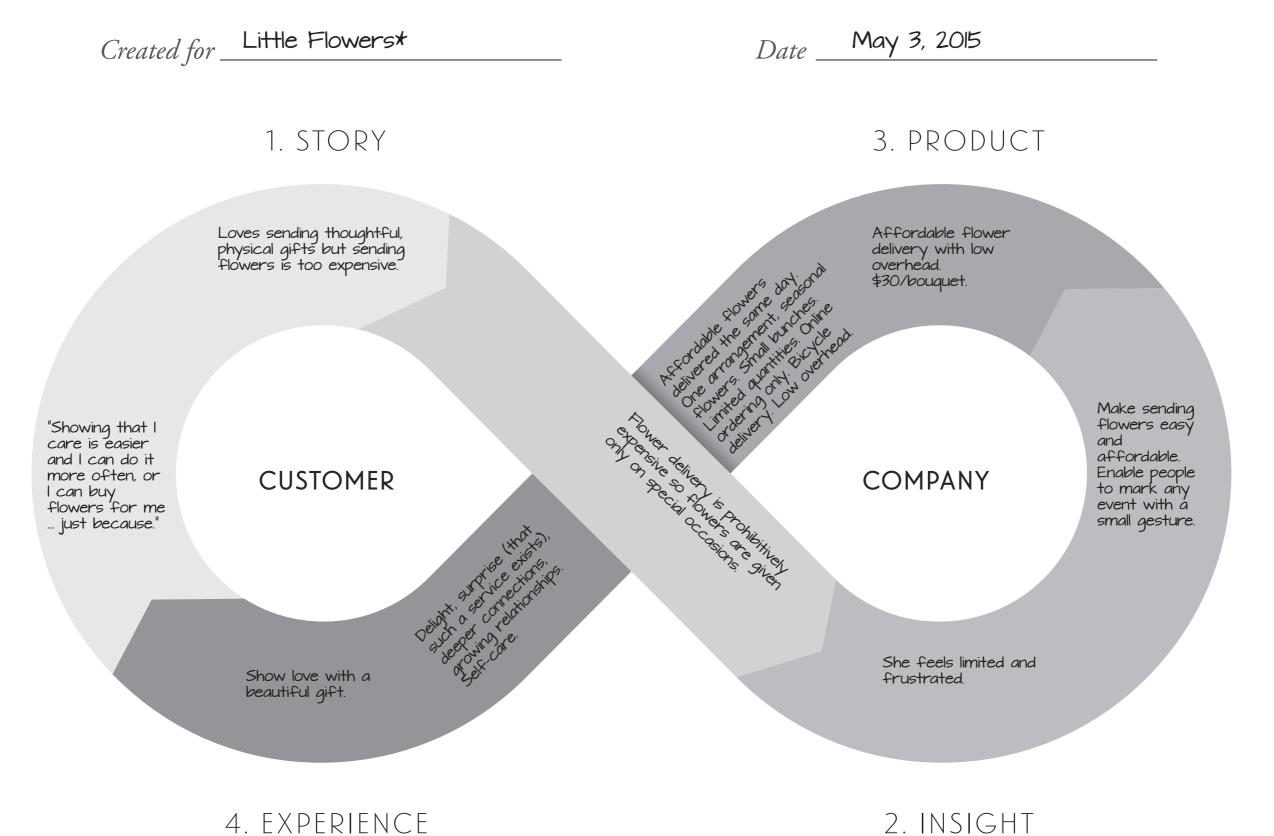
4. EXPERIENCE



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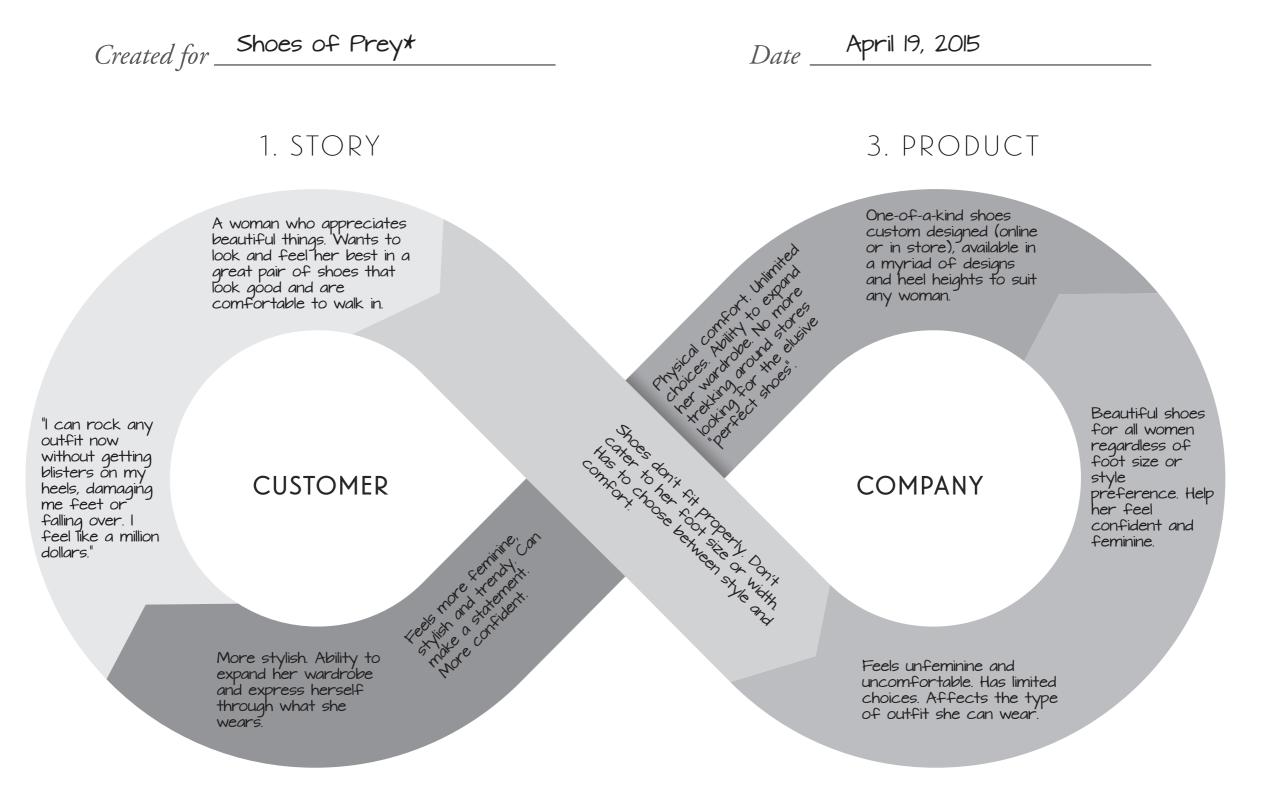
Created for Khan Academy Date __ February 18, 2015 1. STORY 3. PRODUCT Student who needs to learn Free online video often-challenging subjects (science, maths). tutorials offering a world-class education for anyone, anywhere. Improve understanding of subjects. Make learning "Whatever I need to learn, I can - at a personalised pace that works for me." **CUSTOMER COMPANY** and humanised. Selex of extra diagrams. Learning is possible Feels demoralised. Has gaps in knowledge and limiting beliefs about learning. w/o expensive tutor or large classes. Self-paced learning that suits the student.

4. EXPERIENCE



Created for Nike Flyease* Date ___ July 2, 2015 1. STORY 3. PRODUCT Flyease shoes with wrap zippers. An easy-entry shoe. Has a physical disability, wants autonomy and independence. Create a product that "I can be totally self-sufficient. I empowers disabled am independent." people & enriches their **CUSTOMER COMPANY** capacity for autonomy. Completely dressing himself. Feels frustrated, limited and embarrassed

4. EXPERIENCE



4. EXPERIENCE